New York Public Radio
Web Accessibility Policy

New York Public Radio is committed to making our websites and our web content accessible and usable for all visitors to our sites, including individuals with varying visual, hearing, cognitive, and motor conditions.

New York Public Radio strives to follow the web accessibility standards and guidelines created in accordance with WCAG 2.1 Web Content Accessibility Guidelines. Additionally, we continually work to comply with Section 504 of the Rehabilitation Act of 1973, Title III of the Americans with Disabilities Act of 1990, the New York State Human Rights Law, the New York State Civil Rights Law, and the New York City Human Rights Law.

New York Public Radio is actively working to ensure that our web pages and content are more accessible. We are in the process of prioritizing the accessibility of our new, modified and most frequently accessed web pages and content, and will continue improving the accessibility of our existing web pages and content over time. Although we have a large volume of content (having been around since 1924!) and widespread change necessarily takes time, New York Public Radio remains solidly committed to continuing to make meaningful improvements in this direction.

New York Public Radio wants to ensure that our websites and web content work well with assistive technologies and deliver a good experience for all our users. New York Public Radio is engaged in ongoing testing and monitoring of the accessibility of our sites and content. As part of our feedback mechanism and manual testing efforts, we plan to work periodically with individuals with a variety of conditions to help check our websites and web content for accessibility.

New York Public Radio is also working to ensure that our in-house staff and contractors responsible for both web page and content development are trained to create for accessibility. As New York Public Radio works to meet WCAG 2.1, anyone who is commissioning, developing, designing, or editing content and websites for us should also follow these guidelines.

We welcome individuals using our websites to contact us at support@nypublicradio.zendesk.com if they encounter any accessibility issues. We will attempt to respond within two business days.